



May 2017
Safety Recall 17V-105
Campaign Bulletin CB17-K-001

IMPORTANT SAFETY RECALL

AUTOMATIC TRANSMISSION MOUNTING BRACKET INSPECTION AND SHIM INSTALLATION – 17V-105

To: Isuzu Commercial Truck Service Managers and Parts Managers

Recently, you were notified of Safety Recall 17V-105 for AT Mounting Bracket on certain 2015-2017 N-series vehicles equipped with 5.2L (4HK1) diesel engines. We have found that new mounting brackets are unnecessarily being ordered and used to replace existing brackets when not called for in Campaign Bulletin CB17-K-001. The purpose of this Notice is to make clear the very limited circumstances in which the AT mounting brackets themselves need to be replaced under Campaign Bulletin CB17-K-001.

AFFECTED VEHICLES

- 2015-2017MY N-Series Vehicles Equipped with 5.2L (4HK1) Diesel Engines (including crew cabs) Produced Between 8/1/2014 and 5/18/2016

The primary procedures called for in this Safety Recall are inspecting and torquing the bolts used to mount the AT brackets and, when necessary, installing shims. **The replacement of the AT mounting brackets themselves is required only in the very rare circumstance in which one (1) or more of the four (4) mounting bolts are either stripped, broken, or damaged.** If none of the bolts experience any of these issues, just installing the shim kit itself will complete the recall (assuming the shims themselves are called for in the Campaign Bulletin).

Additionally, it is not necessary to keep active inventory of the brackets, part number 8-98017-620-0 (BRACKET, SUPPORT, ENG).

Based on the above, and, again, understanding that replacement brackets will very rarely be needed to complete the Safety Recall repairs, we ask you to please return any extra brackets to AIPDN at your earliest convenience.

In the meantime, please carefully follow the procedures set forth in Campaign Bulletin CB17-K-001 step by step, and, if you have any questions at all regarding those procedures, this Notice or any other aspect of this Safety Recall, please contact your District Service and Parts Manager (DSPM) immediately.

We thank you very much for your attention to this matter.